Using connect with Windows 10

The Windows 10 operating system has a new web browser, Microsoft Edge. The new browser does not support Microsoft Silverlight, therefore you may experience difficulty with some of our connect web services. In order to ensure you can use our web services, you will have to enable Internet Explorer on your Window 10 system by following the instructions below.

Step 1:
Access the connect login page at [https://connect.whscc.nl.ca](https://connect.whscc.nl.ca)
Step 2:

Click on the ellipses located near the top right corner to access the dropdown menu. Click on “Open with Internet Explorer”.
This is how connect will appear when opened in Internet Explorer on **Windows 10**. At this point, Silverlight will still need to be installed. Refer to Step 3 to install Silverlight.
Step 3:
To install Silverlight, you can visit the Connect Information site at:
http://www.whscc.nl.ca/Connect_Splash/software.htm
Follow the instructions on this page to install Silverlight.

1. Verify your system requirements
   Make sure you are running a **Silverlight-compatible** Windows operating system and browser and that you have uninstalled any previous version of Silverlight.

2. Download Silverlight
Step 4: Creating a desktop shortcut to Internet Explorer
To create a desktop link to Internet Explorer, start typing “internet explorer” in the search box located at the bottom of the screen:

Once the Internet Explorer app is found, right click on it, which will display this context menu:
Click on “Pin to taskbar”. Internet Explorer is now accessible from the task bar.